

## Instructions for Use

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### Custom BioGenic Systems Cryopreservation Storage System With 2301 Smart-Touch Controller




**Designed and Manufactured by:  
Custom BioGenic Systems**

[www.custombiogenics.com](http://www.custombiogenics.com)

74100 Van Dyke ♦ Bruce Township, MI 48065 ♦ USA

1.800.523.0072 ♦ 586.331.2600

Leading the World in Innovative Cryopreservation Technology Solutions

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FM 725612



**NOTE:** Custom BioGenic Systems Cryopreservation Storage Systems are Class A devices pursuant to FCC Part 15 Subpart B / ICES-003 IEC 61326-1:2012 / EN 61326-1:2013. A ‘Class A’ device may be marketed for use in a commercial, industrial or business environment.

**CAUTION:** This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

Custom BioGenic Systems Cryopreservation Storage Systems have been evaluated to:

**IEC 61010-1**

The equipment has not been investigated for protection against ingress of water (IP code per IEC 60529).

All wiring and installation shall be in accordance with electrical codes acceptable to the authorities in the countries where the equipment is installed and used.

The equipment has been investigated for continuous operation in dry, pollution degree 2 environments, at a maximum operating ambient temperature of 40°C.


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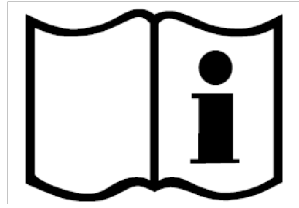
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## 1.0 Important Information




Read and understand this manual completely before proceeding to set-up.

**Save these instructions for future use.**

- The suitability of the material being frozen for a specific medical application is not indicated nor claimed by the manufacturer. It is the responsibility of the user to qualify, as appropriate, the cryogenic storage equipment for their application as it pertains to long term storage and final use.
- Ensure all parts are accounted for and items are undamaged and intact upon receipt.
- The safety of any system incorporating this equipment is the responsibility of the assembler of the system.
- If this equipment is used in a manner not specified by Custom BioGenic Systems, the protection provided by the equipment may be impaired.
- Modifications or part substitutions to this unit are strictly forbidden. The unit does not have any user serviceable parts inside. DO NOT remove the protective housing.
- For maintenance, service, replacement, and/or repair needs, or if unsure of the proper setup and/or use of this product, please contact Custom BioGenic Systems:

Customer / Technical Services:  
Phone: (800) 523-0072 (US ONLY), (586) 331-2600  
Email: [customerservice@custombiogenics.com](mailto:customerservice@custombiogenics.com)  
[sales@custombiogenics.com](mailto:sales@custombiogenics.com)

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## 2.0 Warranty Information



Custom BioGenic Systems warrants all manufactured cryogenic equipment to be free from defects in workmanship or materials for a specified period as follows:


- Five-year vacuum warranty
- Two-year warranty on electronics and electrical parts

Custom BioGenic Systems' liabilities under the warranty shall be limited to correcting or replacing defective workmanship or materials. A claimant under the warranty must notify Custom BioGenic Systems within ten (10) business days after the discovery of the defect. Custom BioGenic Systems reserves the right, at their discretion, to correct the defect(s) in the field without return shipment to the factory.

This warranty does not cover defects on cryogenic equipment resulting from mishandling and/or structural failure. Warranty is automatically activated from date of receipt of the unit.

Serial Number: \_\_\_\_\_

Model Number: \_\_\_\_\_

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### 3.0 Intended Use

A mains electricity (AC-powered) laboratory appliance designed to create a cryogenic environment below the point when most all biological activity ceases, using liquid nitrogen (LN<sub>2</sub>) as the cooling and storage agent.

Prior to start up and operation, all authorized users must have a full and complete understanding of LN<sub>2</sub> usage, its potential hazards, and basic laboratory skills. Authorized users' training is the responsibility of the establishment, and training which is effective and continuous should be prioritized. Unauthorized personnel should never have access to the cryopreservation storage system or any of the components involved in the operation of the unit.

### 4.0 Description of Models

There are several series of cryopreservation storage systems which have specialized features to meet users' needs and functionality requirements. Each system is standardly equipped with an autofill controller, and a gas bypass feature.

#### 4.1 Isothermal V-Series

- Dry storage environment
- LN<sub>2</sub> contained inside the vessel walls
- Storage samples are not in contact with LN<sub>2</sub>
- Average internal temperature is -190°C
- Features wide lid opening



#### 4.2 Isothermal V-Series Carousel

- Dry storage environment
- LN<sub>2</sub> contained inside the vessel walls
- Storage samples are not in contact with LN<sub>2</sub>
- Average internal temperature is -190°C
- Square lid opening for ease of retrieval
- Rotating carousel with handle



## 5.0 Symbols

### Safety Symbols



#### ROLLING HAZARD

This symbol indicates the cryopreservation storage system is a potential roll hazard. If the locks on the wheels are not engaged, the unit has the potential to cause damage to property, equipment, and personnel should a fully stocked freezer move.



#### LN<sub>2</sub> CAUTION

This symbol indicates a Liquid Nitrogen (LN<sub>2</sub>) warning. LN<sub>2</sub> is extremely cold, -196°C at atmospheric pressure, and is used as the cooling and storage agent. LN<sub>2</sub> can cause severe frostbite or eye damage upon exposure.



#### PERSONAL PROTECTIVE EQUIPMENT (PPE)

This symbol indicates that Personal Protective Equipment is required for use of the product. The cooling and storage agent used with this cryopreservation storage system is potentially hazardous. Custom BioGenic Systems recommends use of a face shield, safety goggles, cryogenic gloves, and a cryogenic apron.



#### LID HAZARD

This symbol indicates the lid of the cryogenic storage system is a potential crush hazard. Caution should be exercised when opening and closing the lid of the cryogenic storage system. Ensure that the lid is opened fully and is stable prior to leaning or bending over the open freezer.



#### MANUAL FILL HAZARD

This symbol indicates the manual fill option is a potential hazard. Caution should be exercised when manually connecting or disconnecting the LN<sub>2</sub> hose, and proper PPE should be worn at all times.



**LN2 HOSE CONNECTION**

This symbol indicates the LN<sub>2</sub> hose connection is a potential hazard. Caution should be exercised around the hose, as it can become a frostbite hazard as the LN<sub>2</sub> flows through the hose.



**ASPHYXIANT HAZARD**

This symbol indicates that LN<sub>2</sub> vaporization is a potential hazard. One liter of liquid nitrogen expands to 24.6 cubic feet of nitrogen gas and displaces oxygen. The displacement of oxygen can lead to suffocation without warning if the work area is not properly ventilated.



**CRUSH HAZARD**

This symbol indicates that the lid of the cryogenic storage system is a potential crush hazard for appendages. Caution should be exercised when opening and closing the lid of the cryogenic storage system. Ensure that the lid is opened fully and is stable. Keep hands clear of the lid when closing.



**SENSITIVE ELECTRONICS**

This symbol indicates that there is a potential for electrical shock. Caution should be exercised when in contact with the sensitive electronics. Never operate the control panel or touch any electronics if wiring has become damaged or if it is wet, as this can lead to electrical shock. Never tamper with the electrical components or the power cord, as this can lead to electrical shock.

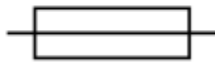
Product Symbols



EARTH GROUND CONNECTION



DIRECT CURRENT

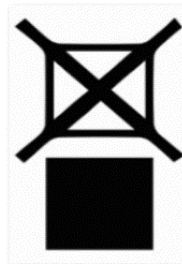


FUSE



WARRANTY INFORMATION

The warranty is automatically activated with purchase. For information and exclusions, see *Section 2.0 Warranty Information* of this document.




DO NOT STACK

This unit is not intended to be stacked during shipment, storage, or at any other time. Stacking the cryogenic storage system will void the warranty of the device.



TWIST TO OPEN

In order to fully close the lid, engage the lid latch by twisting the handle clockwise until the spring secures the latch. In order to open the lid, disengage the lid latch by twisting the handle counter clockwise until the spring releases the latch.

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## 6.0 Liquid Nitrogen Safety

### Properties of Liquid Nitrogen

Property	Specification
Boiling Point @ 1 atm	-195.8°C, -320.4°F, 77.4K
Thermal Conductivity (Gas)	25.83 mW/(m·K)
Heat of Vaporization (Liquid)	198.38 kJ/kg
Density @ 1 atm (Liquid)	1.782 lbs/L, 807.4 g/L, 808.6 kg/m <sup>3</sup>


Review the *Safety Symbols* descriptions, located in *Section 5.0* of this document, as they pertain to Liquid Nitrogen Safety.

Prior to the start up or operation of the cryopreservation storage system which utilizes liquid nitrogen as the cooling and storage agent, all personnel should have a complete understanding of handling and potential hazards involved. Authorized personnel should have adequate chemical useage training to safely use liquid nitrogen. Review the Safety Symbols (in *Section 5.0 Symbols*), **and** refer to the Safety Data Sheet (SDS) provided by your liquid nitrogen supplier for hazards, warnings, safety recommendations, and appropriate first aid measures related to liquid nitrogen.

**Caution:** Liquid Nitrogen evaporation may cause rapid oxidation that may increase fire hazard potential if exposed to ambient combustible organic materials. Refer to the Safety Data Sheet (SDS) provided by your liquid nitrogen supplier for fire safety measures.

Always wear the proper Personal Protective Equipment (PPE) when working with liquid nitrogen. Custom BioGenic Systems recommends the following PPE when working with the cryopreservation storage system: face shield, safety goggles, cryogenic gloves, and cryogenic apron. Gloves should be loose fitting, so they can be quickly discarded should liquid nitrogen enter the glove.

Custom BioGenic Systems recommends developing and following safety rules, protocols, training, and operational requirements to ensure all users have an understanding of the hazards, warnings, safety recommendations, and appropriate first aid measures related to liquid nitrogen. All safety rules, protocols, training, and operational requirements as they relate to the use of liquid nitrogen and the operation of the cryopreservation storage system, beyond what is covered in this document, are the responsibility of the user to develop and follow.

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Custom BioGenic Systems recommends developing procedures surrounding:

- Proper PPE requirements
- Acceptable work wear/attire
- Proper storage and transport containers for liquid nitrogen
- Proper handling of liquid nitrogen (splashing, boiling, etc.)
- Ventilation requirements, and related safety equipment
- Proper first aid and contingency measures
- Use of liquid nitrogen around, and with, other substances
- Any other best-practice guidelines, as necessary


## 7.0 Product Safety

Review the *Safety Symbols* descriptions, located in *Section 5.0* of this document, as they pertain to Product Safety.

Prior to the set up or operation of the cryopreservation storage system, personnel involved with the installation, set up, or operation should be fully trained. Authorized personnel should have a complete understanding of the usage and associated hazards of liquid nitrogen, and a basic understanding of laboratory equipment. Proper PPE should be worn when using liquid nitrogen and when reasonable, during set up and operation of the cryopreservation storage system.

Refer to *Section 13.0 Installation and Startup* for instructions on how to set up the cryopreservation storage system, and *Section 14.0 Controller* through *Section 29.0 Modbus Communication* for operational instructions. Custom BioGenic Systems recommends developing safety rules, protocols, training, and operational requirements which incorporate the instructions in these sections. All safety rules, protocols, training, and operational requirements as they relate to the use of the cryopreservation storage system, beyond what is covered in this document, are the responsibility of the user to develop to best suit their facilities' needs.

**Caution:** Glass vials contaminated with LN2 can explode from rapid pressure expansion when trapped LN2 changes to vapor phase.

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Custom BioGenic Systems recommends developing procedures surrounding:

- Proper PPE requirements
- Acceptable and unacceptable operational conditions for the device
- Environmental controls for operation (temperature, humidity, etc.)
- Daily inspection, usage criteria, and activity monitoring of the device
- Working knowledge of the alarm system and remedial action plans for all alarms
- Proper first aid and contingency measures
- Proper handling of sample inventory
- Maintenance plan and schedule to ensure device remains in good condition
- Any other best-practice guidelines, as necessary

## 8.0 Operating Parameters

The cryopreservation storage system is designed to operate under the following conditions:


- Indoor use only
- Altitude (maximum): 2000m
- Ambient temperature range: 5°C to 40°C
- Relative humidity (maximum for ambient temperature): 80% for temperatures of up to 31°C, decreasing linearly to 50% at 40°C
- Use of provided casters is highly recommended as the cryopreservation storage system is intended to be used as stationary equipment. Casters and handles are provided to assist in the positioning of the device during initial installation ONLY

Component	Detail	
<b>CONTROLLER DIMENSIONS</b>	CLAMSHELL	TRAY
LENGTH inches (mm)	9.38 (238)	8.47 (215)
WIDTH inches (mm)	16.17 (411)	12.5 (318)
HEIGHT inches (mm)	7.19 (183)	5.63 (143)
WEIGHT LBS (kg)	5.7 (2.59)	3.9 (1.77)
<b>MATERIALS OF CONSTRUCTION</b>		
VESSEL	304 Stainless Steel	
SURROUND	Fiberglass, polyester resin, Class 1 flame rating ASTME-84	
ELECTRONICS / PCB	ROHS	

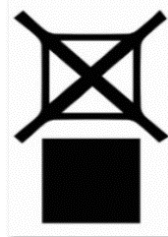


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<b>Component</b>	<b>Detail</b>
SMT & CONVENTIONAL COMPONENTS	UL94V rating
<b>DISPLAY</b> TYPE SIZE VIEW AREA (WXH) KEY-LOCK	Capacitive Graphic LCD Display Module Transmissive Red, Green, Blue (RGB) TFT - Color Parallel, 24-Bit / Touchscreen 800 x 480 153.84mm x 85.63mm Power / Program locking
<b>ELECTRICAL AC MAIN POWER</b> INPUT POWER INPUT FREQUENCY INPUT CURRENT (max) POWER CONSUMPTION (max) POWER CONSUMPTION (typical) MAIN FUSE	100VAC~240VAC 50HZ/60HZ 2 AMPS (fused) 222mA @ 120VAC/60HZ (144mA@220VAC/60HZ) 77mA @ 120VAC/60HZ 2 AMP @ 250VAC TYPE 3AG/AB SLO-BLO
<b>ELECTRICAL DC POWER SUPPLY</b>  MODEL AC POWER CORD / PROTECTION INPUT VOLTAGE / FREQUENCY (min / max) OUTPUT VOLTAGE OUTPUT CURRENT OUTPUT POWER (max) POWER CONSUMPTION (monitoring) POWER CONSUMPTION (2 valves energized / filling) HOUSING	<b>CLASS II / EARTH GROUNDED UL 60601-1, CUL TO 22.2NO.601, TUV TO EN60601 cTUVus CE FOR EMC, PSE TO J60950 / ROHS</b>  GLOBTEK / GLOBTEK / GTM21097-5024 / TR9CI2100C9P-Y-MED 18AWG, 3-PINS, Class I with functional earth 100VAC~240VAC, 50/60HZ 24VDC +/- 5% Regulated 2.1 AMP MAX 50W 9 watts 26 watts 94V0 Polyester
<b>I/O CONNECTIONS</b> GLOBAL REMOTE CONTACTS FILL SOLENOID VENT SOLENOID 4-20mA 0-5V analog output	3-PIN: DRY CONTACTS, 24VDC / 2A (max) 24VDC@2A (max) 24VDC@2A (max) 400-ohms max loop impedance 25mA maximum to load
<b>THERMOCOUPLES</b> TYPE  ACCURACY (standard type-T)	3 total (VENT/LID-A/LID-B) Type T (copper-constantan) suited for measurements in the -200°C to +50°C range in oxidizing atmospheres. +/- 1.0C or +/- .75%
<b>TEMPERATURE MEASUREMENT</b> RESOLUTION ACCURACY	1°C resolution on display (-200°C to +25°C) +/-2.0°C or 1% range (2-point calibration)
<b>LEVEL MEASUREMENT</b> PRESSURE SENSOR RANGE RESOLUTION ACCURACY	Differential type 0~1-PSI (6.9kPa) +/- 1%, 20psid proof +/- 0.1-inch display (1" set-point adjustment) +/- 0.5-inch (12.5mm) LN <sub>2</sub> actual level

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## 9.0 Transport, Handling, and Storage




The above symbol indicates the cryopreservation storage system should not be stacked. Stacking the device during transport, storage, or any time thereafter will void the warranty of the device.

Vehicles used to transport the device should be designed and equipped to ensure protection from adverse environmental and weather conditions. The use of vehicles with defects that could affect the quality or functionality of the device should be avoided.

The cryopreservation storage system must be transported in an upright position, with casters locked and on a level surface. Do NOT lift the device by the handles, and use of lift-specific machinery is only recommended for unpackaging purposes (review *Unpacking* information in *Section 10.0* of this document).

The cryopreservation storage system must be stored on a level surface, with the casters in the *locked* position as the device is a roll hazard (review *Product Safety* information in *Section 7.0* of this document). Custom BioGenic Systems recommends designated storage areas meet the following conditions:

- Area is clean and dry
- Floor should be level and capable of supporting the weight of the fully stocked cryopreservation storage system
- Area should have outward opening doors, adequate space to maneuver around the device safely, and adequate space to allow for cleaning and inspection of the unit (review *Liquid Nitrogen Safety* information in *Section 6.0* of this document)
- All surfaces surrounding the device should be impermeable for proper cleaning
- Area should be adequately lit and ventilated to meet safety requirements
- In case of recall, the unit should be positioned in a way which allows access to lot / batch / serial information

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## 10.0 Unpacking

Inspect both the Bill of Lading and any associated packaging for accuracy and potential damage prior to accepting the shipment. Each cryopreservation storage system is packed securely on a wood pallet, and in a cardboard box wherein the device is surrounded by a protective layer of foam.

To unpack the cryopreservation storage system:

1. Remove the top of the box.
2. Using a box cutter, cut down any corner of the box, and peel the cardboard and foam away from the unit. Discard the packaging material.
3. Using side cutters, cut the tie down straps around the unit and discard.
4. Using a forklift, lift the cryopreservation storage system from the BASE of the unit off the pallet, and onto a stable and level surface.

**NOTE:** White glove delivery service is available upon request for all cryopreservation storage systems.

## 11.0 Cleaning and Decontamination


Prior to ANY cleaning or decontamination activities, ensure the cryopreservation storage system has been powered down, and is disconnected from its power source. Use of liquid cleaning supplies may result in electrical shock or injury if the device becomes over saturated when powered. Use solutions that do not react with stainless steel ONLY.

NOTE: The device is not provided in sterile condition.

Custom BioGenic Systems recommends use of an alcohol-based solution to disinfect the device. Specifically, an isopropyl alcohol solution (70% solution) sprayed onto a lint-free or microfiber cloth is recommended. All equipment should be allowed to thoroughly dry prior to the device being reintroduced to service.

To maintain the integrity of the device, DO NOT:

- Remove or deface equipment labels, warnings, or product information by any cleaning or disinfectant
- Spray or saturate liquids on any electrical components

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- Apply corrosive or petroleum-based substances or agents onto any part of the equipment
- Fog equipment with any disinfecting agent or chemical substance

Recommended cleaning procedure for the cryopreservation storage systems:

1. Spray chosen disinfectant onto a lint-free or microfiber cloth until damp.
2. Wipe all surfaces (both inner and outer) with this cloth and allow to sit for 30-minutes.
3. Spray a lint-free or microfiber cloth with a soapy water mixture until damp.
4. Wipe all surfaces which were previously in contact with the isopropyl alcohol.
5. Allow unit to fully dry prior to the device being reintroduced to service.

## 12.0 Liquid Nitrogen Supply Tank


**NOTE:** Review *Section 6.0 Liquid Nitrogen Safety* and the *Safety Symbols* prior to operation of any liquid nitrogen supply tanks.

Liquid Nitrogen (LN<sub>2</sub>) supply tanks must be operated in accordance with the manufacturer or supplier instructions. The requirements to operate the site-specific LN<sub>2</sub> supply tanks, accessibility and training for use of the tanks, and maintenance of the tanks and any additional equipment required, is the responsibility of the establishment. Custom BioGenic Systems recommends replenishing the LN<sub>2</sub> supply tanks at regular intervals to ensure proper operation of the cryopreservation storage system.

## 13.0 Installation and Startup

**NOTE:** Review *Section 6.0 Liquid Nitrogen Safety*, *Section 7.0 Product Safety*, and the *Safety Symbols* prior to installation, startup, or operation of any cryopreservation storage system.

After unpacking and cleaning the cryopreservation storage system (*Section 10.0 Unpacking* and *11.0 Cleaning and Decontamination* of this document), position the unit in the location where it will be installed and validated. Lock the casters prior to starting the unit. If a caster locking mechanism is provided with the unit, install the locking mechanism, and ensure that it is engaged prior to starting the unit. The cryopreservation storage system requires an LN<sub>2</sub> supply source; either an independent supply tank or a pipeline connected to a bulk tank

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which is between 18-25 psi (1.24-1.72 Bar).

Included with each cryopreservation storage system:

- 6 ft LN<sub>2</sub> Transfer Hose
- 2 sets of Controller Keys
- 1 set of Lid Lock Keys

Tools required for Startup:

- Adjustable wrench
- Two (2) supply tanks, 180 liters or larger (or a bulk tank LN<sub>2</sub> source)

**NOTE:** Only authorized personnel should be performing the installation and startup for the cryopreservation storage system (see *Section 3.0 Intended Use* for more information). Custom BioGenic Systems recommends maintaining a back-up supply of LN<sub>2</sub> should an interruption in supply occur.


To perform the Startup of the cryopreservation storage system:

1. Connect the provided 6 ft LN<sub>2</sub> transfer hose to the liquid side of the LN<sub>2</sub> supply tank. Connect the opposite end to the cryopreservation storage system to the connection port labeled with the LN<sub>2</sub> HOSE CONNECTION label.
2. Plug the power cord into the appropriate power source.
3. Insert the Controller Key into the Power Key Switch, and turn it to the ON position. The factory default set points are:

Model	Low	High
V-Series	10 inches / 25 cm	17 inches / 43 cm

4. The lid should remain open for the entire duration of the first fill.
5. Open the valve to the LN<sub>2</sub> supply tank. The unit will automatically begin to fill.

All cryopreservation storage systems regardless of model have the option to vent nitrogen gas. Custom BioGenic Systems recommends utilizing this function, especially when a pipeline to a bulk tank is being adopted as the LN<sub>2</sub> supply. To enable the bypass option, see *Section 20.0 Gas Bypass and Vent* for instructions.

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The unit will initiate a low-level alarm during the initial fill while the LN<sub>2</sub> level is below the *default* set point. It will take between 30-90 minutes for the initial fill, depending on the volume of the cryopreservation storage system. Fill times may vary depending on the supply source. While the fill is ongoing, the operational status will present with the **\*\*FILLING\*\*** designation alongside the current status.

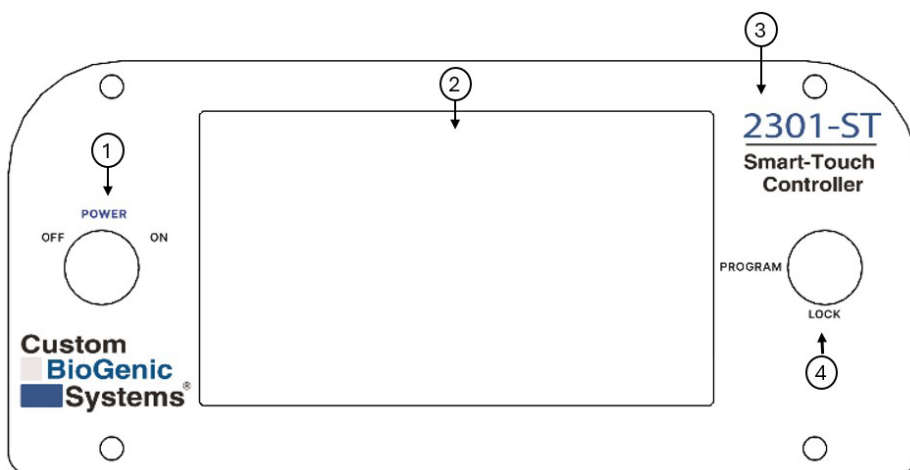
The unit will automatically stop filling when the LN<sub>2</sub> level (LIQUID LEVEL) reaches the HIGH SET point. The controller status will reflect when the filling operation has concluded, and the **\*\*FILLING\*\*** designation will be removed.

After the cryopreservation storage system stops filling, the lid can be closed. Allow the temperature to stabilize for 2-3 days with the lid closed before changing the *HIGH TEMPERATURE* set point, performing Installation Qualification/Operational Qualification (IQ/OQ), performing any testing, or storing of any product.

## 14.0 Controller

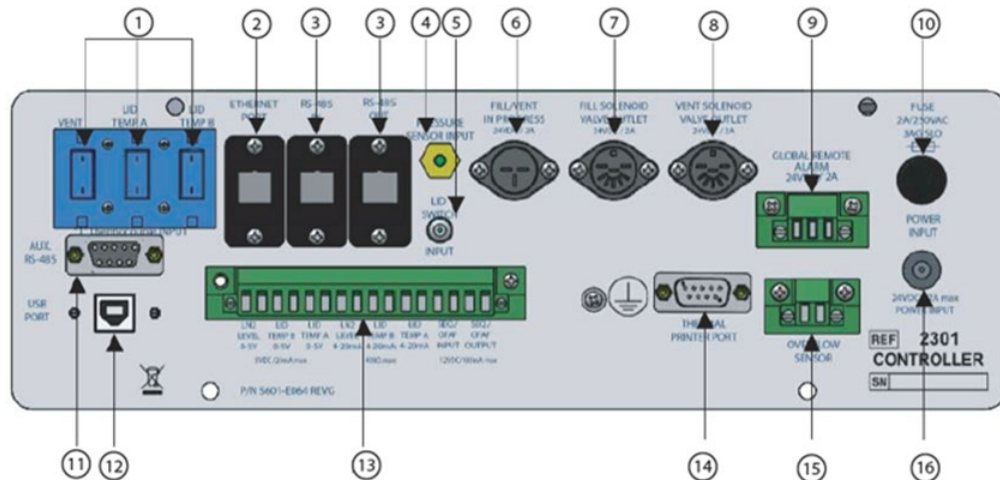
### 14.1 Front Panel Controls

**NOTE:** Do NOT use pointed objects for selections, as this will cause damage to the display.



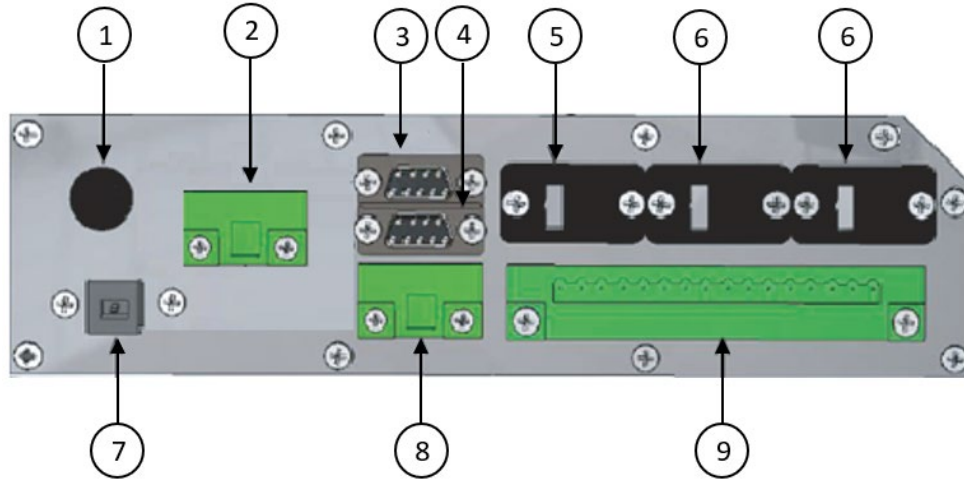
Front Panel Controls		
1.	Power Key Switch	Main power control for the unit
2.	Touch Screen Display	800 x 480 24-Bit touch screen
3.	Label	Identifies the model number of the controller
4.	Program Key Switch	Programming control for the unit

**14.2 Back Panel Controls**



Back Panel Controls		
1.	Female Temperature Probe Assembly	Plugs for Vent, Temp A thermocouple, and Temp B thermocouple
2.	Ethernet Port	Ethernet port for MODBUS-TCP connectivity
3.	RS-485 IN, RS-485 OUT	Connections for future expansion
4.	Sensor Port	Port for the sensor hose which connects from the vessel to the controller
5.	Lid Switch Input	Connection for Lid Switch
6.	Fill/Vent in Progress Plug	Outputs 24V DC when filling or venting
7.	Fill Solenoid Valve Outlet	Plug for FILL valves
8.	Vent Solenoid Valve Outlet	Plug for VENT valve
9.	Global Remote Alarm	Dry contact which switches status when any alarm occurs
10.	2 Amp Fuse Housing	Holds 2 Amp Slow Blow fuse
11.	AUX RS 485 Port	Connection for future expansion
12.	USB Port	Connection for future expansion
13.	16 Port Connector	0-5VDC and 4-20mA Outputs for Temp A, Temp B, and Level. Operational ranges: Temperature is -200°C to +50°C. Liquid level is 0" to 33"
14.	Thermal Printer Port	Plug to connect thermal printer for reports
15.	Overflow Sensor Port	Discontinued
16.	Power Supply Plug	Plug for the 24V medical power supply


### 14.3 Back Panel Controls – 5000 Series



Back Panel Controls 5000 Series		
1.	2 Amp Fuse Housing	Holds 2 Amp Slow Blow fuse
2.	Global Remote Alarm	Dry contact which switches status when any alarm occurs
3.	Thermal Printer Port	Plug to connect thermal printer for reports
4.	AUX RS-485 Port	Connection for further expansion
5.	Ethernet Port	Ethernet port for MODBUS-TCP connectivity
6.	RS-485 IN, RS-485 OUT	Connection for future expansion
7.	USB Port	Connection for future expansion
8.	Overflow Sensor	Discontinued
9.	16 Port Connector	0-5VDC and 4-20mA Outputs for Temp A, Temp B and Level. Operational ranges: Temperature is -200°C to +50°C. Liquid level is 0" to 33"

### 15.0 Secure Program Mode

The controller features a built-in security function by requiring controller key usage before changes can be made to any setting. Prior to enabling PROGRAM mode, the Power Key Switch must be in the ON position. The Program Key Switch can then be turned to the PROGRAM position, and settings changes can be initiated.

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## 16.0 Liquid Nitrogen Level Control and Alarms

The controller activates the fill solenoid valve when the liquid nitrogen level drops below the low-level set point. The solenoid valve deactivates when the liquid nitrogen level reaches the high-level set point, stopping the fill. The set points can be adjusted with a range from 0 inches (0 cm) to 30 inches (76 cm).

The liquid nitrogen level is controlled in the PROGRAM mode. To adjust the LN<sub>2</sub> level:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **LIQ'D LEVEL**
3. Press either **INCHES** or **CENTIMETERS**
4. Press the right and left arrows at the *bottom* of the touchscreen to toggle between **High-Level Set** and **Low-Level Set**
5. Press the up and down arrows on the *right side* of the touchscreen to adjust the set level value
6. Press **ENTER** when finished (settings will NOT be saved if **ENTER** is not pressed)
7. Turn the Program Key Switch to the LOCK position

When the liquid nitrogen level drops to the low set point, an autofill is triggered and the solenoid valves open. If the LN<sub>2</sub> level remains at or below the low set point for seven (7) minutes, an audible and visual alarm activates, displaying the **\*\*LOW ALARM\*\*** designation.

When the liquid nitrogen level reaches the high set point during a fill, the solenoid valves close and the fill is stopped. If the LN<sub>2</sub> level exceeds the high set point for two (2) minutes, an audible and visual alarm activates, displaying the **\*\*HIGH ALARM\*\*** designation.

## 17.0 Temperature Measurement and Alarms


The controller measures temperature using two (2) Type-T thermocouple probes, shown on the controller as **TEMP-A** and **TEMP-B**. The default length of the probes into the probe holder tube are shown in the table below.

Model	TEMP-A	TEMP-B
V-Series	12 inches / 30.5 cm	20 inches / 50.8 cm
V-Series Carousel	11 inches / 28 cm	11 inches / 28 cm

The default temperature set point is 30°C to prevent temperature alarms from occurring during the initial fill. To adjust the temperature set point:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** to advance to **MAIN MENU 2**
3. Press **TEMP**
4. Press either **F** (for Fahrenheit) or **C** (for Celsius) to set unit
5. Press the up and down arrows on the *right side* of the touchscreen to adjust **TEMP-A ALARM**
6. Press **ENTER** (settings will NOT be saved if **ENTER** is not pressed)
7. Press the up and down arrows on the right side of the touchscreen to adjust **TEMP-B ALARM**
8. Press **ENTER** (settings will NOT be saved if **ENTER** is not pressed)
9. Turn the Program Key Switch to the LOCK position

If the temperature value on either **TEMP-A** or **TEMP-B** exceeds the preset temperature, an audible and visual alarm activates. The controller will reflect the alarm status as **\*\*TEMP-A HIGH\*\*** or **\*\*TEMP-B HIGH\*\*** designation.

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## 18.0 Source Alarm

A timer automatically initiates when a fill is started. If the high level set point is not reached with the default time of 30 minutes, a source alarm will activate. The source alarm is intended to prevent filling with an empty or low-pressure supply source. The source alarm timer can be extended only in specific instances. Contact Custom BioGenic Systems to determine if the conditions are met and for more information.

## 19.0 Lid Switch


Some models are equipped with a lid switch. The controller will activate an audible and visual alarm, and will display the **\*\*LID OPEN\*\*** designation in the event that the lid is open. The lid open event will be recorded in the ALARMS Report, which can be reviewed once all alarms have been cleared. To view the ALARMS report, see *Section 22.0 Data Logs* of this document. Units which have lift-off lids and carousel models are NOT equipped with a lid switch.

### 19.1 LID OPEN Alarm

The controller will activate an audible and visual alarm for a LID OPEN event. When enabled, the alarm is activated by a timer, which can be set to alert between --- and 300 seconds. To enable this feature:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** three (3) times to advance to **MAIN MENU 4**
3. Press **LID TMR**
4. Press the up and down arrows on the *right side* of the touchscreen to set the **IGNORE LID FOR** interval (can be set from --- to 300 seconds)
5. Press **ENTER** when complete (settings will NOT be saved if **ENTER** is not pressed)
6. Turn the Program Key Switch to the LOCK position

NOTE: In order to disable the **LID TMR** function, set the seconds to --- in *step 4* above.

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## 20.0 Defog

The DEFOG function is a vapor clearing action which occurs inside the storage tank by introducing a short-duration FILL of LN<sub>2</sub>. Defogging allows for increased visibility into the tank when activated prior to opening the lid. When enabled, the FILL valve is activated for a selected duration from 1 to 3 minutes. The DEFOG function will NOT activate if the liquid level is at the HIGH level set point, to prevent overfilling the cryopreservation storage system. To enable the DEFOG function:


1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** four (4) times to advance to **MAIN MENU 5**
3. Press **DEFOG**
4. Press the up and down arrows on the *right side* of the touchscreen to toggle between **DISABLE** and **ENABLE**
5. Press **ENTER**
6. Press the up and down arrows on the *right side* of the touchscreen to set the **DEFOG DURATION** interval (can be set from 00 to 03 minutes)
7. Select **ENTER** when complete (settings will NOT be saved if **ENTER** is not pressed)
8. Turn the Program Key Switch to the LOCK position

**NOTE:** In order to disable the DEFOG function, select **DISABLE** in *step 4* above.

## 21.0 Gas Bypass and Vent

All cryopreservation storage systems, regardless of model, are equipped with a bypass or vent valve to release LN<sub>2</sub> gas from the transfer lines prior to the activation of the fill solenoid valves. The bypass is typically enabled when the liquid nitrogen supply source is at a distance greater than 6 feet (1.83 meters). When the bypass is enabled during a fill cycle, the vent valve will open first. The controller will close the vent valve automatically when the temperature reaches approximately -160°C, and the fill valves will open. To enable the bypass function:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** to advance to **MAIN MENU 2**

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3. Press **BYPASS**
4. Press **ON**
5. Turn the Program Key Switch to the LOCK position

**NOTE:** In order to disable the bypass function, select **OFF** in *step 4* above.


## 22.0 Data Logs

The controller records various data logs to fulfill user requirements. The ALARM log records fill start, fill stop, and lid open events. The DATA log records liquid nitrogen levels, TEMP-A and TEMP-B reports on an hourly interval, as specified. These logs are recorded in a first-in/first-out manner, and up to 999 events can be stored. To enable the DATA and ALARM logs:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** three (3) times to advance to **MAIN MENU 4**
3. Press **LOG**
4. Press the up and down arrows on the *right side* of the touchscreen to choose an **HOURS** interval (i.e. 1 for every hour, 2 for every other hour, 3 for once every three (3) hours, etc.). Intervals can be programmed to sample on an **HOURS** interval from 1-99 HOURS.
5. Press **ENTER** when complete (settings will NOT be saved if **ENTER** is not pressed)
6. Turn the Program Key Switch to the LOCK position

To view the ALARMS log or DATA log:

1. Navigate to the **RUN MENU** screen
2. Press **REPORT**
3. Press appropriate log (**ALARMS** or **DATA**)
4. Enter the report start date (format required: DDMMYYYY). Press the up and down

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arrows on the right side of the touchscreen to change the value, and the right and left arrows at the bottom of the touchscreen to toggle between the month, date, and year.

5. Press **ENTER**
6. Repeat steps 4 and 5 to select the report end date (format required: DDMMYYYY)
7. To view the report, press **DISPLAY** to view the report on the touchscreen, or press **PRINT** to print the report using a thermal printer (see *Section 25.0 Printer Connection* for more information).
8. When **DISPLAY** is pressed, cycle through the report log by pressing **PREV** (previous) or **NEXT** to view the next record
9. Press **QUIT** when finished to return to the **RUN MENU** screen

### 23.0 On Screen Functional Validation

The controller is equipped with a functional validation feature. To access this validation feature:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** two (2) times to advance to **MAIN MENU 3**
3. Press **VALIDATION**

Validation can be performed on the buzzer (audible alarm), remote contacts, all temperature probes, printer (optional), valves, and the lid switch (model dependent). For optional or model dependent functions, the option to SKIP the validation is available.

The validation results can be printed when complete (see *Section 25.0 Printer Connection* for more information).

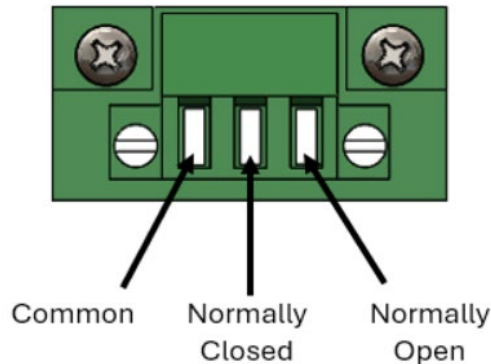
### 24.0 Global Remote Alarm Connection

The Global Remote Alarm Connection allows for remote monitoring. The Global Remote Alarm Connection will change state in the event of a system alarm condition or power loss, indicating that an alarm has been triggered.

Contacts can be used to interface with accessory items such as a remote dialer or a local alarm system for notification of the alarm condition.

Global Remote Alarm

Contacts are DRY or unpowered, rate at 24VDC @ 2A



25.0 Electrical Outputs


The controller is equipped with outputs which allow for the use of either 0-5VDC or 4-20mA for monitoring temperature and LN<sub>2</sub> levels. Review *Section 8.0 Operating Parameters* for input/output specifications.

**NOTE:** Scaling is to the operational range of the controller. Contact Custom BioGenic Systems for questions or more information.

Temperature		
0-5VDC	0V = -200°C	5V = +50°C
4-20mA	4mA = -200°C	20mA = +50°C

Level		
0-5VDC	0V = 0.0"	5V = 33.0"
4-20mA	4mA = 0.0"	20mA = 33.0"

<b>Accuracy:</b>	+/- 3°C for Temperature	+/- 0.5" for Level
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To ensure the controller is outputting the correct signal:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **TANK ID**
3. Press **NEXT MENU** two (2) times
4. Press the up and down arrows on the *right side* of the touchscreen to toggle between 0-5V and 4-20mA
5. Press **ENTER** (settings will NOT be saved if **ENTER** is not pressed)
6. Turn the Program Key Switch to the LOCK position

## 26.0 Printer Connection

A printer port is available on 2301-ST controllers to connect a thermal printer. No additional steps are required to install or utilize printers of this type. Reports can be printed from the **REPORT** function of the controller. Validation test results can also be printed (see *Section 23.0 On Screen Validation* for more information).

## 27.0 Filling Features

### 27.1 Fill Timer

The fill timer will fill the unit at 24, 48, or 72-hour intervals, as selected. The automatic fill setting will always override the fill timer setting. To activate the fill timer:

1. Turn the Program Key Switch to the PROGRAM position
2. Press **NEXT** two (2) times to advance to **MAIN MENU 3**
3. Press **FILL TIMER**
4. Press **ENABLE**
5. Select the interval (**24**, **48**, or **72** hours)

Press the up and down arrows on the *right side* of the touchscreen to change the time.

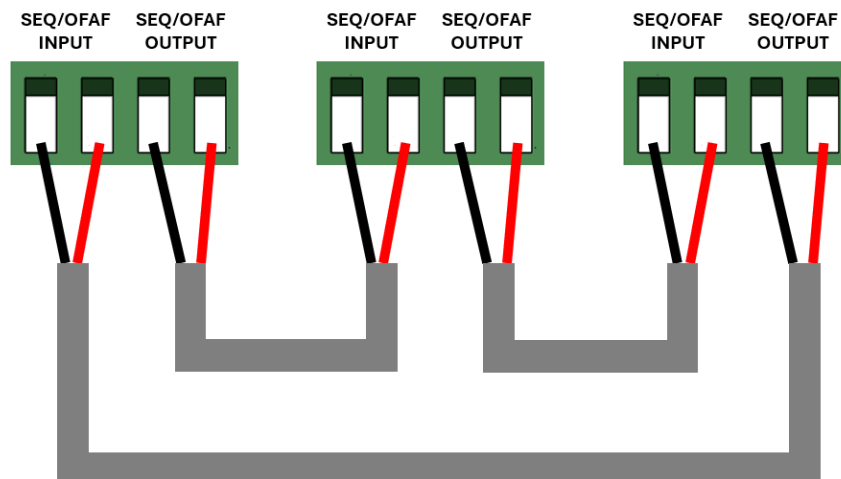
6. Press the right and left arrows on the *bottom* to toggle between HR<->MIN (both *steps 5 and 6* must be completed to set the fill start time)
7. Press **ENTER** when complete (settings will NOT be saved if **ENTER** is not pressed)
8. Turn the Program Key Switch to the LOCK position

### 27.2 Fill/Vent in Progress

The Fill/Vent in Progress provides a signal to activate the CBS TS-1B LN<sub>2</sub> Supply Tank Switcher. This enables an additional 24VDC valve to control the liquid nitrogen supply. The signal is provided whenever filling or venting occurs.

### 27.3 SEQ/OFAF System

The SEQ/OFAF System is an option for units connected to a bulk supply liquid nitrogen source. The controllers are connected using a two-conductor wire connecting one controller's SEQ/OFAF output to the next controller's SEQ/OFAF input. Continue these connections until all the controllers are connected in a complete loop. To reset the system each controller must be powered OFF and ON. The connectors are located on the rear panel.



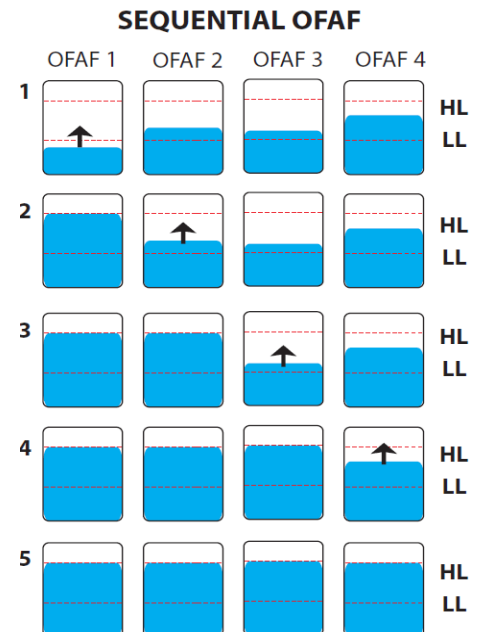
After the controllers are connected:

1. Navigate to the **RUN MENU**
2. Press **PROGRAM**

3. Press **NEXT** three (3) times to advance to **MAIN MENU 4**
4. Press **OFAF**
5. Press **SIMULTANEOUS** or **SEQUENTIAL**
6. Press **ENTER**
7. Enter **OFAF TIMER VALUE** (options range from 1-20 hours) by pressing the up and down arrows on the *right side* of the touchscreen
8. Press **ENTER**
9. Enter the **OFAF SIGNAL ON DURATION** (options range from 1 to 60 seconds) by pressing the up and down arrows on the *right side* of the touchscreen
10. Press **ENTER** (settings will NOT be saved if **ENTER** is not pressed)
11. Turn the Program Key Switch to the LOCK position

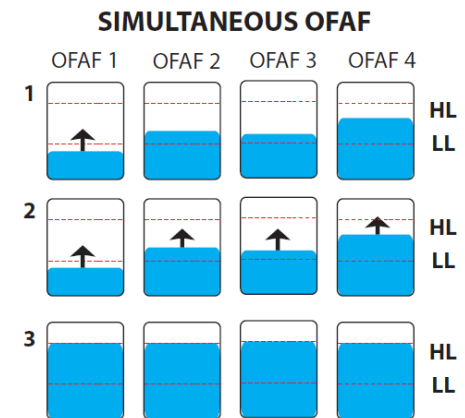
### Sequential Fill

The Sequential Fill option will maintain optimal fill pressure and significantly reduce LN<sub>2</sub> transfer loss. This option will automatically activate the next controller once the primary controller reaches its high level. This process will proceed until all linked controllers have reached their high level set points.



### Simultaneous Fill


The Simultaneous Fill option will fill the units simultaneously until all linked controllers have reached their high level set point.



### 28.0 Manual Fill

Manual filling may be necessary during a power outage or malfunction. All cryogenic storage systems are equipped with a manual fill port located on the rear of the unit. Contact Custom BioGenic Systems for troubleshooting, repairs, and other questions. To perform a manual fill:

1. Turn off the liquid nitrogen supply valve at the supply tank.
2. Disconnect the supply line from the auto fill port.
3. Remove the cap from the manual fill port and replace it where the hose was removed. Tighten the cap.
4. Connect the liquid nitrogen supply line to the manual fill port and tighten.
5. Open the lid.
6. Open the valve on the liquid nitrogen supply.
7. **V-Series Models:** fill until the liquid nitrogen begins to “spit” from the vent closest to the fill line, then close the supply source valve. Standard height units will contain approximately 25 inches of liquid nitrogen when the LN<sub>2</sub> begins to “spit.”
8. Close the lid.
9. Repeat daily or until the auto fill function is restored.

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## 29.0 Network Addressing

The controller default network setting is for use of DHCP. When connected to a network the controller’s IP address is located at the top of the RUN MENU next to the clock. The IP address can be set to use a static IP address. To set the controller for a static IP address:

1. Turn Program Key Switch to the PROGRAM position
2. Press **NEXT** four (4) times to advance to **MAIN MENU 5**
3. Press **NETWORK**
4. Set DHCP Option to **DISABLE** by pressing the up arrow on the *right side* of the touchscreen
5. Press **ENTER** when complete (settings will not be saved if **ENTER** is not pressed)
6. Enter the IP Address by pressing the up and down arrows on the *right side* of the touchscreen to change the octet value, and pressing the right and left arrows at the *bottom* of the touchscreen to toggle between the octets.
7. Press **SAVE** to save changes and continue (changes to the setting will NOT be saved if **SKIP** is pressed)
8. Repeat *steps 6 and 7* for **SUBNET MASK, GATEWAY ADDR,** and **DNS ADDRESS** settings
9. Press **SAVE** when complete (settings will not be saved if **SAVE** is not pressed)
10. Turn the Program Key Switch to the LOCK position

**NOTE:** The controller must be power cycled to activate any changes made to the **NETWORK** settings. To cycle the power, turn the Power Key Switch to the OFF position.

## 30.0 Modbus Communication

The controller provides the ability to communicate via Modbus-TCP. Utilizing the Ethernet port on the back panel of the controller for Modbus-TCP. When connected to an Ethernet network, the controller connects as a Modbus server. The controller’s IP address is located at the top of the **RUN MENU** next to the clock. The controller Modbus functions and addresses are found in the Modbus Variants List below.



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Address	Parameter Type	Description	Modbus Variants list Value / (unit)	Function Number	Data Class
1	Setting	Temp Display As C/F	0:F 1:C	Read Coil Function 1, Read Only ; Function 5, 15 Write	Bits
2	Setting	Liquid Level Display As Inches/cm	0:Inches 1:Centimeters		
3	Setting	Extra High Level	1:Enabled 0:Disabled		
4	Setting	Temp Control	1:Enabled 0:Disabled		
5	Setting	Output Signal Type	1:0-5V 0:4-20mA		
6	Setting	Fill Timer	1:Enabled 0:Disabled		
7	Setting	Bypass Option	1:Enabled 0:Disabled		
10001	Status	Fill Valve Status	0:Closed 1:Open	Read Input Status Function 2 , Read Only	BI
10002	Status	Bypass Valve Status	0:Closed 1:Open		
10003	Status	Alarm Relay Status	0:Off 1:On		
10004	Status	Sequential Input Signal	0:Off 1:On		
10005	Status	Sequential Output Signal	0:Off 1:On		
10006	Status	Lid Open Status	0:Closed 1:Open		
10007	Status	Bypass Open	0:Yes 1:No		
10008	Status	Fill Valve Open	0:Yes 1:No		
10009	Alarm	Low Level Alarm	0:Off 1:On		
10010	Alarm	High Level Alarm	0:Off 1:On		
10011	Alarm	Source Alarm	0:Off 1:On		
10012	Status	Mute	0:Off 1:On		
10013	Status	Buzzer	0:Off 1:On		
10014	Alarm	Open TC Probe-A	0:Off 1:On		
10015	Alarm	Open TC Probe-B	0:Off 1:On		
10016	Alarm	Open Probe-Bypass	0:Off 1:On		
10017	Alarm	LidTemp-A Alarm	0:Off 1:On		
10018	Alarm	LidTemp-B Alarm	0:Off 1:On		
30001	Current Reading	Liquid Level	Inches/Centimeters	Function 4, Read Input Register Value	Process Input Value (Read Only)
30002	Current Reading	Temp-A	C/F		
30003	Current Reading	Temp-B	C/F		
30004	Current Reading	Bypass Temp	C/F		
40001	Setting	High Level Setting	Inches/Centimeters	Function3 Read Only, Function 6,16 Write	AV
40002	Setting	Low Level Setting	Inches/Centimeters		
40003	Setting	High Temp Setting	C/F Value		
40004	Setting	Low Temp Setting	C/F Value		
40005	Setting	Temp-A Setting	C/F Value		
40006	Setting	Temp-B Setting	C/F Value		
40007	Setting	High Alarm Setting	Minutes		
40008	Setting	Low Alarm Setting	Minutes		
40009	Setting	Source Alarm Timer	Minutes		
40010	Setting	Temp Control Setpoint	C/F Value		
40011	Setting	Tank ID Value			
40012	Setting	Fill Timer Interval	24Hrs/48Hrs/72Hrs		
40013	Setting	Fill Start Time: Hours	0-23Hrs		
40014	Setting	Fill Start Time: Minutes	0-59		
40015	Setting	Clock: Date Value	1-31		
40016	Setting	Clock: Month Value	1-12		
40017	Setting	Clock: Year Value	00-99		
40018	Setting	Clock: Hours Value	0-12		
40019	Setting	Clock: Minutes Value	0-59		
40020	Setting	Clock: Seconds Value	0-59		
40021	Setting	Bypass Threshold Value	200 to 3000		
40022	Setting	Bypass Kickpoint Temp Value	Temp Value Deg C or F		
40023	Setting	Ignore Overflow Period Set	Units are count of minutes		
40024	Setting	OneFill AllFill Option(OFAF)	0:Disabled 1:Simultaneous 2:Sequential		
40025	Setting	OFAF Timer	In Hours		
40026	Setting	Sequential Fill Relay Timer Set	In Seconds		
40027	Setting	Fill Valve Threshold	200 to 3000		
40028	Setting	Report Interval	In Days		
40029	Setting	Temp Print Interval	In Hours		
40030	Setting	Log Interval	In Hours		
40031	Setting	LN2 Overflow	0:Disabled 1:Enabled 2:Ignore Current Overflow Condition		
40032	Setting	LN2 Overflow Ignore Timer Run	Remaining Running Timer Value in Seconds		
40033	Setting	Lid Open Alarm Timer Set	0-300 sec		
40034	Setting	Lid Open Alarm Timer Run	Timer Counting		
40035	Setting	DHCP Option	0:Static 1:Enabled		
40036:39	Setting	IP Address	4 bytes		
40040:43	Setting	Subnet Mask	4 bytes		
40044:47	Setting	Gateway Address	4 bytes		
40048:51	Setting	DNS Address	4 bytes		



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31.0 Preventative Maintenance


Procedure	Daily	Weekly	6-months	Annually	5-years
Overall visual inspection	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Removal of ice build-up on the underside of the lid. Wipe away any condensation before closing.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Verify supply tank contains an adequate amount of LN <sub>2</sub>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect all LN <sub>2</sub> plumbing for leaks	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Run On-Screen Functional Validation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inspect lid hinge for proper functionality and potential wear	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
System calibration, temperature, and liquid level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Performance evaluation or preventative maintenance service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Perform system thaw	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Clean or replace solenoid valves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

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### 32.0 Troubleshooting

Condition	Potential Cause	Solution(s)
<p>High Alarm</p> <p>Visual alarm SYSTEM STATUS ALARM **HIGH ALARM**</p> <p>Audible alarm present.</p> <p>Liquid level has risen above the high-level set point.</p>	<ul style="list-style-type: none"> <li>Valves frozen due to long fill time or debris obstruction.</li> <li>Ice in sensor tube.</li> </ul>	<ul style="list-style-type: none"> <li>Allow valves to thaw if frozen open. Check the pressure of supply; ensure it does not exceed 25 PSI. If after being thawed the unit continues to overflow, there may be an obstruction. Remove solenoid valves and disassemble for service.</li> <li>Contact Custom BioGenic Systems for Fill Test. Unit may require system thaw.</li> </ul>
<p>Low Alarm</p> <p>Visual alarm SYSTEM STATUS ALARM **LOW ALARM**</p> <p>Audible alarm present.</p> <p>Liquid level has fallen below the low-level set point.</p>	<ul style="list-style-type: none"> <li>The supply tank is empty, or the pressure is too low.</li> <li>The supply tank is turned off.</li> <li>Sensor tube is not secure.</li> <li>Solenoid valve malfunction.</li> </ul>	<ul style="list-style-type: none"> <li>Check supply tank pressure and level. Replace it if needed.</li> <li>Open manual valve on supply tank or supply line.</li> <li>Check clear sensor hose connections on the tank and controller. Re-clamp or replace as needed.</li> <li>Reset the alarm and press FILL/STOP. After releasing, the “click” of the valves should be heard. If a click is not heard, the valve(s) or a connection to them may be defective.</li> </ul>
<p>Source Alarm</p> <p>Visual alarm SYSTEM STATUS ALARM **SOURCE ALARM**</p> <p>Audible alarm present.</p> <p>Liquid level did not achieve the high level during a fill within a preset amount of time.</p>	<ul style="list-style-type: none"> <li>The supply tank is empty, or the pressure is too low.</li> <li>The supply tank is turned off.</li> <li>Unit is connected to a bulk supply with a long transfer line.</li> </ul>	<ul style="list-style-type: none"> <li>Check supply tank pressure and level. Replace it if needed.</li> <li>Open manual valve on supply tank or supply line.</li> <li>Source timer may be extended. Call Custom BioGenic Systems for instructions.</li> </ul>

Condition	Potential Cause	Solution(s)
<p>Temperature Alarm Visual Alarm SYSTEM STATUS ALARM **TEMP A** or **TEMP B** Temperature has risen above the programmed set point.</p>	<ul style="list-style-type: none"> <li>• The lid was left open.</li> <li>• Probe has been moved.</li> <li>• Probe has been damaged.</li> <li>• Low LN<sub>2</sub> level.</li> </ul>	<ul style="list-style-type: none"> <li>• Close the lid, and/or press FILL/START to lower temperature rapidly.</li> <li>• Ensure probe is placed correctly.</li> <li>• Inspect probe for damage.</li> <li>• Check level. Press FILL/START and check supply.</li> </ul>
<p>Open Fill Visual Alarm SYSTEM STATUS ALARM **OPEN FILL** Fill valve(s) are disconnected from controller.</p>	<ul style="list-style-type: none"> <li>• Fill valve(s) are disconnected from power source.</li> <li>• Fill valve(s) defective.</li> </ul>	<ul style="list-style-type: none"> <li>• Check connection on the controller, check wire connection near valves.</li> <li>• Replace fill valve(s).</li> </ul>
<p>Open Bypass Visual Alarm SYSTEM STATUS ALARM **OPEN BYPASS** Bypass valve is disconnected from the controller.</p>	<ul style="list-style-type: none"> <li>• The bypass valve is disconnected from the power source.</li> <li>• The bypass valve is defective.</li> </ul>	<ul style="list-style-type: none"> <li>• Check connection on the controller, check wire connection near valves.</li> <li>• Replace the bypass valve.</li> </ul> <p><i>Note: Bypass may be turned off until repair is made.</i></p>
<p>Open Probe Alarm Visual Alarm SYSTEM STATUS ALARM **TEMP A PROBE** or TEMP B PROBE** or **OPEN BP PROBE** Controller cannot read the temperature from affected probe.</p>	<ul style="list-style-type: none"> <li>• Thermocouple probe is damaged.</li> <li>• Thermocouple probe plug is disconnected or damaged.</li> </ul>	<ul style="list-style-type: none"> <li>• Replace damaged probe.</li> <li>• Plug in probe or unplug and plug back in. Replace female connector if required.</li> </ul>
<p>No power.</p>	<ul style="list-style-type: none"> <li>• Blown fuse.</li> <li>• Power supply failure. May cause controller to flash and “chirp.”</li> </ul>	<ul style="list-style-type: none"> <li>• Replace it with a 2-amp slow blow fuse.</li> <li>• Replace power supply.</li> </ul>
<p>Audible alarm present when no visible alarm is being displayed.</p>	<ul style="list-style-type: none"> <li>• Multiple alarms were occurring when the reset button was pressed.</li> </ul>	<ul style="list-style-type: none"> <li>• Resolve the alarms.</li> <li>• Power cycle the controller.</li> </ul>

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### 33.0 Parts List

Part Number	Part Description
V001-0008	Solenoid Valves 24V
LP-500	Lid Probe for Series 5000
LP-153	Lid Probe for Series 1500 & 3000
19E9-0001A	Replacement 2301-ST Controller
19E9-0001B	Replacement 2301-ST Controller for Series 5000
19E9-0001C	Replacement 2301-ST Controller for Carousels
17E9-0003	Power Supply (North American Cord) for 2301-ST
17E9-0005	Power Supply (North American Cord for Carousel or Series 5000) for 2301-ST
17E9-0004	Power Supply (Euro Cord) for 2301-ST
17E9-0006	Power Supply (Euro Cord for Carousel or Series 5000) for 2301-ST
R001-0030	Safety Relief Valves 60PSI

**For questions regarding spare / replacement parts, contact:**

Customer / Technical Service:

Phone: (800) 523-0072 (US Only), (586) 331-2600

[customerservice@custombiogenics.com](mailto:customerservice@custombiogenics.com)

[sales@custombiogenics.com](mailto:sales@custombiogenics.com)

### 34.0 Disposal



The Waste Electrical and Electronic Equipment (WEEE) symbol indicates compliance with the European Union Directive. This directive sets requirements for the labeling and disposal of certain products in affected countries. When disposing of this product in countries affected by this directive:

- Do not dispose of this product as unsorted municipal waste.
- Collect this product separately.
- Use the collection and return systems available locally. For more information on the return, recovery or recycling of this product, please contact your local distributor or Custom BioGenic Systems.



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### Revision History

Revision	Description of Change	Effective Date
Original	Release Instructions For Use.	20DEC2021
A	Updates reflecting company information, branding, and defogger instructions. Minor grammatical and formatting revisions throughout.	30MAY2024
B	Added User responsibility statement in Section 1.0, added glass contamination and procedure handling statement in Section 7.0, added caution statement regarding liquid nitrogen combustion in Section 6.0.	06MAR2026